

# OneStar Long Distance, Inc.

October 26, 2001

**VIA EXPRESS MAIL**

Ms. Magalie Roman Salas, Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12th Street, S.E.  
Washington, D.C. 20054

DOCKET FILE COPY ORIGINAL

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Re: CC Docket No. 00-257/Carrier Change  
Verification for OneStar Long Distance, Inc.

Dear Ms. Salas:

OneStar Long Distance, Inc. ("OneStar"), pursuant to 47 C.F.R. § 64.1120, hereby submits an original and three (3) copies of its carrier change notification.

OneStar certifies its compliance with the requirement to provide advance subscriber notice in accordance with 47 C.F.R. §64.1120(e)(3) and the obligations specified in that notice, and with other statutory and Commission requirements that apply.

Please acknowledge the enclosed extra copy with a date stamp and return in the enclosed self-addressed, postage-paid envelope.

Feel free to contact me with any questions or concerns by telephone at (812) 437-7790, facsimile at (812) 437-7988 or e-mail at [alarrison@onestarld.com](mailto:alarrison@onestarld.com).

Respectfully submitted,



Ami Larrison  
Director of Regulatory Affairs  
OneStar Long Distance, Inc.

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**BEFORE THE  
FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON, D.C. 20554**

In the Matter of

ONESTAR LONG DISTANCE, INC. AND ESSEX  
COMMUNICATIONS, INC. D/B/A eLEC  
COMMUNICATIONS OF VERMONT

Notice of Transfer of Subscriber Base  
Pursuant to the Fourth Report and Order in CC Docket No  
94-129

File No. \_\_\_\_\_

**NOTICE TO COMMISSION OF TRANSFER OF SUBSCRIBER BASE**

**I. INTRODUCTION**

OneStar Long Distance, Inc. ("OneStar Long Distance") hereby notifies the Federal Communications Commission ("FCC"), pursuant to the FCC's revised carrier change rules<sup>1</sup> of a transaction whereby Essex Communications, Inc. d/b/a eLEC Communications of Vermont will transfer its existing subscribers in the state of Vermont to OneStar Long Distance. OneStar Long Distance plans to take the necessary steps to protect the rights of affected customers, such as implementing a customer notification process, as well as all other required actions outlined by the FCC in the *Subscriber Change Order*.

**II. THE PARTIES**

Name, address, and telephone number of Parties:

Transferee: OneStar Long Distance, Inc. , 7100 Eagle Crest Boulevard, Evansville,  
Indiana 47715-8152, Telephone: (812) 437-7700

<sup>1</sup> See *Implementation of the Subscriber Carrier Selection Changes Provisions of the Telecommunications Act of 1996*, Fourth Report and Order in CC Docket No. 94-129 (rel. May 15, 2001) ("*Subscriber Change Order*").

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Transferor: Essex Communications, Inc., 543 Main Street, New Rochelle, New York 10801, Telephone: (914) 632-8005

Transferee: OneStar Long Distance, Inc. is organized under the laws of the State of Indiana.

Transferor: Essex Communications, Inc. is incorporated under the laws of the state of New York.

Correspondence concerning this Notice should be sent to:

Ami Larrison  
Director of Regulatory Affairs  
OneStar Long Distance, Inc.  
Evansville, IN 47715  
Telephone: (812) 437-7790  
Facsimile: (812) 437-7988

Transferee: OneStar Long Distance, Inc. OneStar is authorized to provide long distance service in multiple states, the District of Columbia, and areas under the jurisdiction of the FCC. OneStar is also authorized to provide local exchange service in multiple states.

Transferor: Essex Communications, Inc. is authorized to provide long distance service in multiple jurisdictions and areas under the jurisdiction of the FCC. eLEC is also authorized to provide local exchange service in multiple states.

### **III. TRANSFER PROCESS**

OneStar Long Distance and eLEC have entered into an agreement whereby eLEC's subscriber base in the state of Vermont shall be transferred to OneStar Long Distance. OneStar Long Distance anticipates closing the transaction on November 30, 2001. As an established telecommunications carrier that provides long distance, local exchange services, and data transmission services, OneStar Long Distance is well positioned to use its existing infrastructure, management and support to offer and supply telephone services to the subscribers without interruption. Following the transfer of telephone service, OneStar Long Distance will offer the subscribers a choice of high quality telecommunications packages.


Upon the closing of the transfer transaction, eLEC plans to cease providing interexchange

services to its current subscribers in Vermont. Consistent with the rules established by the FCC in the *Subscriber Change Order*, OneStar Long Distance will implement an extensive notification process to affected customers 30 days in advance of the pending transfer of customers to OneStar Long Distance. This will ensure that customers' rights are adequately protected. A copy of this customer notification letter is attached as **Exhibit A**.

#### IV. CONCLUSION

WHEREFORE, OneStar Long Distance respectfully provides notice to the FCC of their plan to become the preferred carrier of customers presubscribed to eLEC in the state of Vermont.

Respectfully submitted,

  
\_\_\_\_\_  
Alan Powers, CEO  
OneStar Long Distance, Inc  
7100 Eagle Crest Blvd.  
Evansville, IN 47715

Date: 10-26-01

**Exhibit A**  
**Customer Notification**

See attached.



**OneStar** Long Distance, Inc.

[SAMPLE LETTER]

October 26, 2001

NAME  
ADDRESS  
ADDRESS  
ADDRESS

**IMPORTANT INFORMATION REGARDING YOUR TELEPHONE SERVICE: READ AT ONCE**

**YOUR TELEPHONE SERVICE PROVIDER IS CHANGING  
TO ONESTAR ON NOVEMBER 30, 2001  
UNLESS YOU CHOOSE A DIFFERENT PROVIDER BY THAT DATE**

With the concurrence of the Vermont Department of Public Service, your current service provider, **Essex Communications, Inc. d/b/a eLEC Communications of Vermont**, is ceasing its business in Vermont. In order to continue telephone service without interruption, eLEC is transferring its Vermont customer base to **OneStar Long Distance, Inc.** Your service will be transferred to OneStar effective November 30, 2001 unless you take action prior to that time to change to another carrier.

**We believe you will enjoy and benefit from being a OneStar customer**, but should you prefer to change to another carrier, you must do so by November 30, 2001 to avoid the transfer to OneStar.\* Should you choose another carrier instead of being transferred to OneStar, you must set up your account directly with that carrier. However, to avoid any possibility of error, we urge you also to contact eLEC toll-free at 1-877-938-2588 or by email at [notice@elec.net](mailto:notice@elec.net) to terminate your account immediately after you have contacted your new carrier and know that your new selection has been processed.

**We hope you will make the transition to OneStar.** Here is what you can expect in the transition.

OneStar is an integrated communications provider headquartered in Evansville, Indiana. Beginning in 1982, our product portfolio includes a full range of voice and data services for commercial and residential customers, while providing a single point of contact through a single bill. OneStar can also provide a variety of value-added services designed to save you money and provide additional conveniences for your home or business.

**You do not need to take any action to switch to OneStar.** On November 30, 2001, all Vermont eLEC customers who have not opted for a different carrier will be transferred to OneStar's service smoothly with no interruption of normal services. This transition may take up to seven business days to complete and will include all services, which you currently have with eLEC, which may include local and/or toll (intrastate, interstate, and international) services. Any services not currently provided by eLEC will be unaffected. You should not incur a PIC (Primary Interexchange Carrier) change charge as a result of this transfer. Should any PIC related charges appear on your bill in error, please notify OneStar and your account will be credited accordingly. Should you choose to transfer to a carrier other than OneStar, you may do so within 60 days of this letter and receive reimbursement from OneStar of any PIC change charges you may incur. To request such reimbursement, contact OneStar at 1-800-754-9640. After that time, you may incur a one-time charge from your local telephone company to make the change. Please also be aware that customers who have a PIC Freeze on their lines will

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\* Should you wish to return to your former carrier, Verizon, you can reach their customer service at 1-800-941-9900.

also be transferred and may be contacted by a customer service representative in order to assist with the transfer.

***Your former eLEC plan will be matched to the OneStar plan that matches the services you were receiving before the change.*** Rate program plans were established to provide service and rates 10% lower than your former carrier, Verizon, previously provided you. Here is a list of the services you were receiving from eLEC, and the rates you will be charged for the same services after the transition:

**[SAMPLE RATES FOR A LOW USE MSRD SERVICE AND TOLL-FREE NUMBER CUSTOMER]**

Telephone Numbers:	802XXXXXXX	800XXXXXXX	
Local:	Genesis	Low Use Msrd Service – Bus	\$28.80
		Call Fwding II Busy Line – Bus	\$2.66
		Touch Tone	\$0
		Measured Local Usage Rate:	\$.0198 per minute peak \$.0045 per minute off-peak
Long Distance:	Genesis 2	.072 per minute Intrastate	18 second minimum / 6 second rounding <sup>1</sup>
		.059 per minute Interstate	18 second minimum / 6 second rounding <sup>1</sup>
	Genesis 2 800	.072 per minute Intrastate	18 second minimum / 6 second rounding <sup>1</sup>
		.059 per minute Interstate	18 second minimum / 6 second rounding <sup>1</sup>
Fees:	Universal Connectivity Charge	9.9% per month	
	Primary Carrier Charge	\$4.31 per line, per month	
	Interstate Access Surcharge	\$.95 per month	
	Toll-Free Number Fee	\$2.50 per toll-free number, per month <sup>2</sup>	
	Payphone Use Charge	\$.30 per call	
	Directory Assistance	\$1.99 per call	

<sup>1</sup>Customers who bill under \$20.00/month in long distance usage will have all long distance calls rated at 60 second minimum/ 6 second rounding thereafter.

<sup>2</sup>The Toll-Free Number Fee is applied to the first five toll-free numbers per account.

**IF YOU WANT TO MAKE ANY CHANGES TO THIS PACKAGE OR IF YOU WOULD LIKE TO SWITCH TO ONESTAR PRIOR TO NOVEMBER 30, 2001, PLEASE CONTACT ONESTAR TODAY AT 1-800-754-9640.**

Customer service representatives will be happy to inform you of alternatives that are available to you or assist you in the migration to OneStar. In addition, all the details of OneStar's services are contained in our Vermont intrastate tariff and located on our website at [www.onestarld.com](http://www.onestarld.com).

***OneStar offers excellent customer service and great rates.*** As we transfer your account to OneStar, you may receive your bill at a different time during the month. Be aware that it will have a different look and feel with the OneStar logo. Also, please note that OneStar billing will only include charges for services from the date of transfer forward. Shortly following the customer transfer process, eLEC will send you a letter that details how they will deal with billing for services they provided prior to the date of the transfer. You will NOT be billed by OneStar for any services provided by eLEC.

***OneStar's primary focus is consistent customer satisfaction!*** OneStar will work hard to continually exceed your expectations, now and in the future. Customer service representatives look forward to assisting you with additional product information, resolving open issues or concerns, and introducing new service offerings to you all while providing you the most professional customer service in the industry.

In the future, should any changes be made to the service, rates, terms and conditions of your OneStar service, you will be notified via mail or you may also visit our Customer Notices section on our website at [onestarld.com](http://onestarld.com).

Should you have any questions regarding this transfer, please contact OneStar's Customer Service Department toll-free at 1-800-754-9640. Further, if you have questions you prefer to address to the Vermont Department of Public Service, you can reach their Consumer Hotline toll-free from Vermont during normal business hours at 1-800-622-4496 (or 1-800-734-8390 by TTY).

**[www.onestarld.com](http://www.onestarld.com)**

**CERTIFICATION OF ONESTAR LONG DISTANCE, INC.**

On behalf of OneStar Long Distance, Inc. and in accordance with § 64.1120 of the FCC's Rules, 47 C.F.R. § 64.1120, I hereby certify compliance with the requirement to provide advance subscriber notice, with the obligations specified in that notice, and with other statutory and FCC requirements that apply to this streamlined process. I further certify that these statements are complete and correct to the best of my knowledge and are made in good faith.

**ONESTAR LONG DISTANCE, INC.**

By: Alan J. Powers

Name: Alan J. Powers

Title: CEO

Date: 10-26-01